Job Focus



Support Worker – Grade 5 Older People Residential Care

In addition to the information in the Job Profile please see below for more information about working in Older People Residential Care. The advert for the job you are applying for will give more information on the location and hours for that particular job.

About the Job....

For some people it can become difficult to continue living at home, so we provide a range of specialist residential facilities offering specialist, respite and palliative care. We are committed to providing excellent quality services for people that maximise their independence and offers choice in a supportive purpose built environment.

Our employees are fully trained to ensure our service users retain their individuality and personal dignity. With your assistance, support plans are formulated and regularly reviewed to ensure people's individual requirements are met, as well as the service delivering high quality personal care. You will be required to complete person-centred daily records that describe the service user's day, this will include the personal care given, activities and emotional support provided.

Support Workers in Residential Care establishments work with people to support them to live as independently as possible. In Kirklees we have two Dementia Care establishments and two Intermediate Care establishments, staff are fully trained to provide personal care, treat people with dignity and maximise choice in our purpose built environments.

You will be part of a team delivering specific Health and Social Care services in line with agreed individual support plans for service users. You will assist and support people who use our services to:

- Maintain their personal hygiene. This includes providing support with intimate washing, toileting, continence management, assisting in and out of bed and dressing, nail and hair care.
- Maintain their personal standards in order to retain their identity, for example physical appearance.

When appropriate you will be required to maintain and improve people's health by advising, assisting, or administering medication, including tablets, inhalers, prescribed creams, eye and ear drops etc., in addition you will support service users to receive support for blood pressure, stoma care and catheter care, monitor pressure areas, or skin breakdown and other tasks as identified in the support plans. Appropriate training will be provided in all these areas.

You will also play a vital role in maintaining and improving people's lives by advising, assisting and encouraging them to live as independently as possible. This will include encouraging people who use our services to maintain and develop their social networks as indicated on their support plan.

In addition you will provide support with daily living activities such as preparing food and drinks, dealing with laundry, social interaction and stimulating individuals. To maintain communication you will need to ensure that all records relating to people using the service are completed and update accurately.



This Role Profile is intended to provide an understanding and appreciation of the responsibilities of this particular job. It is not possible to specify every detail and we expect you to work flexibly within your skills, knowledge, experience and grade of this job.

For Recruitment Purposes: In order to be considered for this role you will need to... PLEASE COMPLETE