## Apprenticeships

## A day in the life of a Business Support Officer at Employee Healthcare

Working on Reception; being the first point of contact and welcoming to our customers.

Ensuring our customers are dealt with as a priority with a high level of care and customer service.

> Many varied admin tasks including purchasing items using SAP. No two days are the same & it's fast paced environment.

Working in a bespoke business system accessing the diary function and employee's records.

> Supporting customers in person, over the telephone and by email.

Accurately recording, handling, and processing highly confidential information.

