

Please note that as of the 1st April 2021, KNH moved to Kirklees Council and is now known as Homes and Neighbourhoods. We are currently in the process of updating all correspondence to reflect this change.

Job Title: Asbestos Surveyor

Grade: 10

Job Family: Technical

Responsible to: Technical Officer - Asbestos

Responsible for: N/A

Evaluated by Grading Panel:

Version: 1

PURPOSE

As a proactive Asbestos Surveyor the post holder will support the Team Leader and deliver the operational duties of their service/business area. The post holder will work with colleagues across the organisation in line with their core behaviours and values and contribute to the delivery of the organisation's purpose, vision and objectives, ensuring positive outcomes for the business and HN customers.

A key component of the role will be to directly contribute to delivering high performance and continuous improvement within the service/business area in line with HN's Service Plans, Medium Term Financial Plan, the joint Delivery Plan and Kirklees Council's key objectives to deliver a customer focused service.

The post holder will conduct management and refurbishment asbestos surveys, complete re-inspections and oversee asbestos removal works.

ROLE DUTIES AND RESPONSIBILITIES

Specific objectives and deliverables will be agreed as part of your annual performance and development review (PDR) process, the points below are a summary of your main duties and responsibilities.

- › Provide technical expertise on all aspects of asbestos surveying, and achieve high quality standards in building works and associated services within KNH
- › Prepare asbestos reports for surveyed properties, undertaking the preparatory, planning and monitoring work necessary to meet the individual requirements of each project or scheme.

- › Carry out management, refurbishment, demolition and re-inspection asbestos surveys, and contribute to the development of the Asset Management Plan and Investment Strategy.
- › Provide asbestos expertise to planned maintenance projects, refurbishment projects, communal areas and general property stock surveying. Including bulk sampling.
- › Deliver all operational aspects of your relevant service/business area.
- › Work collaboratively with your Team Leader and the asbestos team to monitor, analyse and deliver improvements across all relevant performance indicator areas in order to increase customer satisfaction.
- › Prepare professional and clearly written communications to colleagues, partners and customers.
- › Participate in team service reviews and service planning as required and ensure any arising individual actions are implemented.
- › Be a proactive and supportive team player and actively assist others to adapt and cope with change.
- › Contribute when required to the development of policies and processes across the organisation to ensure that high quality consistent services are delivered.
- › Act as an ambassador and a positive role model through the promotion of HN's purpose, vision, behaviours, achievements and successes.

DECISION MAKING

- › Organise and prioritise own workload, including arranging and completing visits and independently providing technical advice.
- › Seek advice when attending high risk properties or dealing with issues that may require action outside of normal policy and procedure.
- › Escalate issues pertaining to risk, media or political attention.
- › To make effective decisions to meet individual business objectives in line with delegated authority levels, Financial Procedures Rules (FPR's) and Contract Procedure Rules (CPR's).

CUSTOMER SERVICE AND BUSINESS RELATIONSHIPS

- › Proactively contribute to the achievement of operational effectiveness and service excellence by providing an efficient, professional and customer focused service to all customers of HN.
- › Develop and maintain relationships across a broad range of internal and external stakeholders including colleagues, partners and customers.

FINANCIAL MANAGEMENT AND PROCUREMENT

- › Manage any delegated budgets and resources in accordance with delegated authority and KNH's Financial Procedure Rules. Take responsibility for required corrective action when necessary.
- › Support the Team Leader to ensure the performance, overall quality, cost effectiveness and value for money of your business/service area(s).
- › Contribute as required to developing new products and services which contribute to the financial viability and sustainability of the organisation.

LEGAL, RISK AND COMPLIANCE

- › Provide relevant information to ensure that all claims made against HN are dealt with in an appropriate and timely manner and within the legal timescales. Liaise with internal agencies, external agencies, partners, external contractors, our customers, members of the legal profession as appropriate to secure any information needed. Interrogate records, assimilate data, coordinate witnesses and provide witness statements as appropriate and attend the Courts as necessary.
- › Ensure all individual operational activity is in line with the HN Health and Safety Policy and associated legislation.
- › Ensure all individual operational activity is in line with guidance on the recording and reporting of concerns in the HN Safeguarding Policy.
- › Conduct fire safety checks (this will include a basic visual inspection, arranging the removal obstructions/hazards and reporting any issues or defects) as requested and report any areas of concern ensuring that any defects are addressed and completed in line with HN's Fire Safety procedures

CORPORATE RESPONSIBILITIES AND ACCOUNTABILITIES

- › Be an active team player and develop strong, supportive relationships with all work colleagues in the spirit of 'Working With' principles.
- › Actively promote and be committed to delivering HN's Purpose, Vision, Corporate Values and Behaviours.
- › Deliver good working practices in line with HN's Health and Safety and Equality and Diversity policies.
- › Comply with the confidentiality and information security policies at all times.
- › Maintain accurate information systems in line with service requirements.
- › Actively participate in influencing and contributing to the development of innovative solutions to improve services within the organisation.
- › Actively participate in a range of internal and external meetings/briefings, events, working Groups that will enhance service delivery and the profile of the business.
- › Proactively participate in the identification of personal learning and development requirements and attend training courses, seminars, conferences and work shadowing in line with agreed Personal Development Reviews (PDR's).
- › Fulfil any other duties commensurate with the grade and falling within the scope of the post as may be reasonably required.

SUPERVISION AND GUIDANCE

The post holder will receive supervision and guidance from the **Team Leader**.

EQUALITY & DIVERSITY

If you feel that any of the above requirements found in the job description cause a specific barrier due to equality or diversity issues you must inform the HN Human Resources Department so this can be addressed.

KC aims to advance Equal Opportunities and requires its employees to carry out its policies concerning the above both in terms of employment and as a provider of services in line with Equality Act 2010.

PERSON SPECIFICATION

Post Title: Surveyor

Grade:

RELEVANT EXPERIENCE

Key: A/F = Application Form, I = Interview, T = Test Essential = (E) Desirable= (D)

Criteria	Relevance (E or D)	Assessment Tool		
		A/F	I	T
<u>Education/Qualifications</u>				
GCSE (or equivalent) Grade 4 (C) or above in English & Maths or equivalent.	E	X		
ONC in Building Services related discipline or equivalent or ability to work at this level and willingness to work towards qualification	D	X		
A.C.I.O.B. accreditation or willingness to work towards qualification	D	X		
P402 – Asbestos surveying & bulk sampling	E	X		
P405 – Management of asbestos	D	X		
P401/P403/P404/S301/CCP	D	D		
<u>Experience and skills</u>				
› Experience of Construction (Design and Management) Regulations 2015	D	X	X	
› Experience of Health & Safety at Work Act 1974	E	X	X	
› Experience of Control of Asbestos Regulations 2012	E	X	X	X
	E	X	X	X
› Experience of carrying out management, refurb & demolition asbestos surveys	E	X	X	

<ul style="list-style-type: none"> › Excellent written and verbal communication with the ability to interact effectively and sensitively, in person, via the telephone and in writing with a range of stakeholders, internal and external 	E	X	X	
<ul style="list-style-type: none"> › Demonstrate a proven track record of delivering targets and goals within operational plans 	E	X	X	
<ul style="list-style-type: none"> › Skill and ability to work with partner organisation to achieve common goals 	E	X	X	
<ul style="list-style-type: none"> › Previous experience of data input and maintenance of databases and/or Contact Management Systems 	E	X	X	
<ul style="list-style-type: none"> › Literacy and numeracy to a standard required to maintain accurate records and write high quality communications 	E	X	X	
<ul style="list-style-type: none"> › A good level of computer literacy to interrogate various software packages 				
<ul style="list-style-type: none"> › Knowledge of Health and Safety, Equality and Diversity, Safeguarding legislation in relation to the role 	E	X	X	
	E	X	X	
<ul style="list-style-type: none"> › Able to work flexibly and be responsive to change in order to improve performance 	E	X	X	
<ul style="list-style-type: none"> › Good team working skills with the ability to work effectively as part of a team coupled with the ability to work on one's own to achieve results 				
<ul style="list-style-type: none"> › Ability to understand the importance of budgetary control and proactively manage any delegated individual budgets 	D	X	X	
<u>KNH BEHAVIOURS</u>				
Progressive				
<ul style="list-style-type: none"> › Able to demonstrate ability to engage in the development and implementation of innovative ideas to improve the service or way of working 	E	X	X	

Engaged › Able to demonstrate that they are passionate about their work and what KNH is trying to achieve Respectful › Treats people as individuals with courtesy, kindness and empathy and takes into account cultural sensitivities. Customer Focused › Able to demonstrate delivery of excellent customer service within a customer focused environment Honest › Proven track record of being transparent and open	E	X	X	
	E	X	X	
	E	X	X	
	E	X	X	

<u>Other Requirements</u> › Ability to travel around the borough › Driving Licence › Willingness to undertake training courses relevant to the post › Willingness to work outside normal office hours should the situation arise (evening meetings, emergency call outs)	E	X		
	E	X	X	
	E	X	X	

This post may require a Disclosure and Barring Service Check (DBS) and any appointment to the post may be subject to the candidate having an acceptable DBS check. HR will confirm whether this is applicable to the post.

This job description and person specification reflects the present requirements of the post. As duties and responsibilities change and develop the job description will be reviewed and be subject to amendment in consultation with the Line Manager, the post holder and Human Resources.

Signature of Post Holder:

Date: