

Kirklees Council

JOB DESCRIPTION – CONTEXT	
DIRECTORATE:	ADULTS & HEALTH
SERVICE AREA:	ADULT SOCIAL CARE OPERATIONS
SECTION:	ADULTS TRANSFORMATION PROGRAMME
JOB TITLE:	DEPUTY TEAM MANAGER
GRADE:	12
THE SERVICE	
<p>The Adult Social Care Operation Service supports adults to maintain their health and wellbeing, maximising independence, choice and control. It brings together all aspects of personal support, activities, including innovative social care and wellbeing service delivery models and working practices. Integration of service delivery across key partnerships utilise formal and informal means of joint working to support vulnerable adults to remain safe and well in their communities for as long as possible. The service works towards reducing health inequalities and delivering direct services to those in greatest need, whilst enabling others to access their communities and non-statutory services to meet their needs. The service works through a culture of enablement and positive risk enablement safeguarding where necessary.</p> <p>We adopt a personalised approach to work with adults, carers and their families, aged 18 years and above - across the age range, with a range of needs related to older age, physical and sensory disabilities, mental health and learning disabilities. The teams work to identify and positively manage risk; to safeguard vulnerable adults, whilst promoting choice, independence and control considering the diverse cultural needs via Person Led Assessments.</p>	
THE SECTION	
<p>The Council and its partners are undertaking a significant portfolio of transformational change activities that impact across the whole of the council and Kirklees. Delivering complex whole system-wide changes, focused on improving outcomes requires us to be whole system leaders and consider new ways of working to meet the needs of citizens.</p> <p>In adult social care we want to continue to be innovative and creative in the way we work to deliver our services to our communities. We know we have challenging times ahead, so are continuing to develop better and smarter ways of working.</p> <p>We are firmly committed to deliver our vision for adult social care in Kirklees and we need skilled and experienced social care professionals to help us realise our vision.</p>	
YOUR ROLE	
<p>As a Deputy Team Manager and subject matter expert in adult social care, you will be part of our Transformation Team working at the cutting edge of service design and systems implementation.</p> <ol style="list-style-type: none">1. Carefirst Replacement – We have been operating on our Adult Social Care recording system, Carefirst, for a number of years now and we are in the final stages of purchasing a replacement. You will use your experience and knowledge to help design and deliver the implementation and training of the new system.	

This might involve:

- Mapping and enhancing current and future processes.
- Developing practice and procedure guides so the workforce uses the system consistently and effectively.
- Working with the supplier and L&OD to develop system guides, classroom training and other user learning materials.
- Testing data entry and reporting in the new system, as well as making sure any data we are transferring meets quality requirements.

Additional key areas of responsibility for the role:

- Lead and line manage a team of social care subject matter experts and social care assessors
- Act as a technical expert within a programme discipline, providing subject matter advice to colleagues, to support successful delivery of our objectives.
- Advise on how new ways of working could be prototyped and piloted.
- Support the implementation of medium to high level projects, as part of a multi-disciplinary team that are working to mid-long-term timescales, helping to ensure delivery standards and the achievement of Kirklees outcomes.
- Support resource allocation work to ensure the delivery of specific objectives and intended outcomes and demonstrate value for money.
- Help resolve performance issues in order to support service performance and productivity.
- Support work to undertake research and analysis, including research into best practice internally, from other local authorities and the wider public sector and private sector.

KNOWLEDGE, QUALIFICATIONS, SKILLS AND EXPERIENCE

- Experience at a supervisory or managerial level and able to demonstrate successful employee, budget and resource management.
- Up to date knowledge of relevant procedures, responsibilities and legal obligations within health and social care.
- Excellent communication skills.
- Understanding of change management and the ability to apply them this area of work.
- Ability to work independently and deliver work to agreed deadlines.
- Demonstrates a flexible, creative and innovative approach to issues.
- Demonstrates a restorative approach of 'working with' not 'doing to.'
- Understanding of performance and productivity management and how it delivers the Council's priorities.
- Committed to and champions Diversity and Inclusion.
- Committed to and champions Safeguarding.

SPECIFIC TECHNICAL COMPETENCIES

- Good working knowledge of social care and systems gained through experience.

RESPONSIBLE TO: TEAM MANAGER

RESPONSIBLE FOR: SOCIAL CARE ASSESSORS