

HSO Young People and Support – 7-9

Job Category

Within the Housing Solutions Service, the Young People and Support Team provide Housing Solutions and support to young people aged 16-25, alongside floating support to vulnerable refugees. Our clients often have complex support needs and/or chaotic lifestyles and face difficult challenges to overcome in order to secure and sustain accommodation.

You will work in partnership to address any underlying issues to achieve positive sustainable outcomes, helping to empower customers to achieve independence, feel safe, and be well.

Role Description

Your primary aim is to prevent homelessness wherever possible and promote early intervention; where homelessness cannot be prevented you will determine if the Council has a statutory duty towards a customer, therefore you will be part of a team rota, delivering advice and assistance to customers who are homeless on the day

You will deliver floating housing related support to customers to develop their independent living skills. You will need a genuine desire to support vulnerable people into independence, and an ability to inspire and motivate them during their journey

You will be responsible for liaising with a wide variety of agencies and partners to achieve the best outcome for the customer including contributing to and holding multi agency case conferences

You will need tenacity and perseverance required for working with and supporting people with complex needs whom may also have chaotic lifestyles

You will need the skills to undertake challenging conversations and mediation between young people, their families and other partners in order to achieve the best positive outcomes.

You will be required to adhere to all Kirklees Council policies including risk assessments, safeguarding and professional boundaries.

Position of job in organisational structure

You will report to a Senior Housing Solutions Officer

For Office Use Only:

Job Category		Grading ID	
Job ID		Last Updated	
Job Focus		Career Progression	

Contractual Variants

DBS Category		DBS Type	
Health Check		Politically Restricted	
24/7 working		Public Holidays	
Night Working		Alternating Pattern	
Standby		Other	