

EMPLOYEE SPECIFICATION

DIRECTORATE: All Schools Model

JOB TITLE: Advanced Business Support Officer: Attendance (7)

GRADE: 7

	ATTRIBUTES		RELEVANT CRITERIA	HOW IDENTIFIED	RANK
1.	RELEVANT EXPERIENCE	1.1	Proven experience of administrative and business support duties.	Application Form / Selection Process	A
		1.2	Experience of working with <i>computer packages e.g. Microsoft Word, Excel and Access, Publisher, PowerPoint.</i>		A
		1.3	Supervisory experience to include staff performance, development and training.		B
		1.4	Experience of working with children/young people in a school environment.		B
2.	EDUCATION AND TRAINING ATTAINMENTS	2.1	Numeracy and literacy skills in order to produce complex and specialist documentation and statistical information.	Application Form / Selection Process	A
		2.2	Business & Administration NVQ 3, or equivalent qualification or able to demonstrate equivalent skills.		A
3.	GENERAL AND SPECIAL KNOWLEDGE	3.1	Knowledge and understanding of a variety of software packages (e.g Word, Excel, Access, Publisher, PowerPoint, & Web design) and how these are used to design and produce documents in a business environment.	Application Form/ Selection Process	A
		3.2	Understanding of the basic principles of customer care and providing an effective service.		A
		3.3	Understanding of SIMS (School Management Information System)		B
		3.4	Appreciation of the need to maintain strictest confidentiality about matters concerning school and how this relates to the duties of the post		A

4.	SKILLS AND ABILITIES	4.1	Literacy skills to produce a range of complex and specialist administrative support, including letters, management reports and promotional literature.	Application Form/ Selection Process	A
		4.2	Numeracy skills to be able to produce complex statistical information.		A
		4.3	Ability to manage and lead a team of staff and monitor their performance and provide appropriate support and training.		B
		4.4	Ability to deal with sensitive and confidential information and respond positively to the demands of a varied workload.		A
		4.5	Ability to carry out research, analyse and present information in support of projects.		A
		4.6	Effective communication skills to be able to monitor and solve problems from parents and other stakeholders and provide detailed advice.		A
		4.7	Ability to communicate effectively with pupils and staff members.		A
		4.8	Ability to relate to children/young people from diverse/social backgrounds.		A
5.	ANY ADDITIONAL FACTORS	5.1	Commitment to undertake continued training and development	Selection Process	A
		5.2	Understanding of relevant policies/codes of practice and awareness of relevant legislation.		A
		5.3	To be supportive of the Christian ethos of the school.	Application Form/ Selection Process	A
		5.4	Willingness to undertake an enhanced Disclosure and Barring Service check. Please note a conviction may not exclude candidates from employment but will be considered as part of the selection process.		

Please make sure that you demonstrate your ability to meet the requirements of the job by giving clear, concise examples of how you meet each criteria on your application form. The letters A, B and C in the "Rank" column refer to the importance we will give your answers when we read your applications. You must have all the A's on day one to be able to do the job, you need to have all the B's to do the job, but they could be learnt during the induction, and if you have C criteria this would be an additional bonus. We recognise and welcome our responsibility to remove any barriers in our Recruitment and Selection process for disabled people. We have tried to do this, but if you have a disability and identify any barriers in the job description or employee specification, please tell us of these in your application. We are committed to making reasonable adjustments to the job wherever possible and it would help us to know your needs in order to do this.

Where criteria are to be identified through the "Selection Process", this may involve written exercises, group discussions, presentations, interview etc.

ES Prepared/Amended	May 2023
Refers to Estab(s)	Ravensthorpe CE (VC) Junior School
REF	BS07