

# KIRKLEES COUNCIL

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**SECTION: ALL SCHOOL MODEL – BUSINESS SUPPORT**

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**JOB TITLE: ADVANCED BUSINESS SUPPORT OFFICER: ATTENDANCE**

**GRADE: 7**

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## **1 PURPOSE OF JOB**

Schools/Colleges are providers of education, and extended learning services, all of which benefit pupils, parents and the local community. The school/college is a diverse employer that encourages the development of its staff who in turn deliver quality services to pupils and parents whose expectations are constantly rising both in terms of better services and access to them. Employees feel that they are contributing to the local community and making a difference to people's lives whilst working in a dynamic, fair and flexible environment.

This job is part of the generic Business Support job family which plays a key role in supporting schools to deliver high quality services.

In your role you will be part of a team within the school. At grade 7 you will support the delivery of an efficient administrative function in line with schools policies and procedures. The post is an ideal opportunity for an experienced administrator who possesses effective IT skills. You will carry out a range of complex or sensitive/confidential administrative and technical duties in addition to some supervisory duties.

Good interpersonal skills are important for this job as you will be required to build and maintain effective working relationships with a wide range of people in order to obtain information, set up meetings and carry out administrative work.

You will be expected to carry out your duties in line with the School's/Local Authority's policies, procedures and relevant legislation. You will be made aware of these in your appointment letter, contract of employment, induction, ongoing performance management and through School communications.

The Advanced Business Support Officer role is generic across Schools; however, if there are any aspects of the role that are specific to the school, these will be included in the context sheet. Please see the Attendance context sheet for further details.

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## J O B D E S C R I P T I O N

### 1. Key Areas

- To provide an efficient and responsive administrative/business support service which meets the needs of the Headteacher/Leadership Team and related priorities.
- To ensure meetings and events are planned and prepared for in a timely manner and are serviced effectively and recorded appropriately and accurately.
- To contribute to the delivery and improvement of the business support team through supervisory duties, for example, the support and training of other employees.
- To ensure quality and customer care standards are maintained and developed within the business support function.
- To supervise and provide support to other staff within the business support team including the developing of training plans.

### 2. Systems & Equipment Management

- Responsible for the development, implementation, maintenance and monitoring of a range of systems and equipment. This may involve working with other departments and external agencies in order to gather relevant information and support implementation.
- To ensure the effective management of stock including assisting and training of other employees in the use of equipment and systems.

### 3. Management Information

- Responsible for the development and provision of timely and accurate management information, contributing to the development of an effective, flexible and responsive business support service.
- To ensure research data is provided to support the Headteacher/Leadership Team this may include the preparation of management information reports through the use of information systems.

### 4. General

**The above list is not exclusive or exhaustive, and the school may require the job holder to undertake duties commensurate with the level of the role.**

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As part of your wider duties and responsibilities you are required to promote and actively support the Schools and Local Authority's responsibilities towards safeguarding. Safeguarding is about keeping people safe and protecting people from harm, neglect, abuse and injury. It is about creating safe places, being vigilant and doing something about any concerns you might have. It isn't just about the very old and the very young, it is about everyone who may be vulnerable.

Please click [here](#) to read our safeguarding policy.

Alternatively go to:

<https://jobs.kirklees.gov.uk/GenText.aspx?page=page1>

Carry out your duties with due regard to current and future School's/Local Authority's policies, procedures and relevant legislation. These will be drawn to your attention in your appointment letter, your statement of particulars, induction, ongoing performance development and through School's communications.

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**RESPONSIBLE TO:**      **Business Manager and Headteacher**

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**RESPONSIBLE FOR:**      **N/A**

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<b>JD Reference No</b>	<b>SS/BS07</b>
<b>JD Prepared / Amended</b>	<b>OCT 2009</b>
<b>Refers to Estab(s)</b>	Ravensthorpe CE (VC) Junior School

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