

Vision

To be recognised across the trust as an integral resource and enabler of success, whilst being renowned externally as leaders in our industry; we will offer the best service available in UK education.

Mission

'Making IT work for everyone'

To support our staff and young people by providing effective, robust and reliable services to facilitate the strongest possible outcomes for students.

Values

| G | O | R | S | E |
|---|--|---|--|--|
| GROWTH | ORGANISATION | RESPECT | SERVICE | ENGAGEMENT |
| <p>We are committed to the growth of the trust, of our academies, of our team, and of ourselves.</p> <p>We recognise that growth comes in many forms, but that ultimately, we all want to be the best that we can be.</p> <p>We are not afraid of our team members outgrowing their role; we embrace development and are supportive of opportunities inside and outside of the trust.</p> | <p>We are devoted to the purpose of our trust's work, passionate about being well organised, and truly value the notion of PLAN, DO, REFLECT.</p> <p>We analyse our successes and failures equally, ensuring that we build on success and learn from failure.</p> <p>We are preoccupied with the importance of productivity and understand that time is the only resource we cannot get more of.</p> | <p>We treat our staff, students and team members with genuine respect.</p> <p>We value candour and speaking with purpose, but equally understand the importance of compassion, empathy and sensitivity.</p> <p>We continually strive to build on our credibility by delivering high quality outcomes.</p> | <p>We pride ourselves on the service we deliver.</p> <p>We recognise the importance of service and acknowledge that IT is not just about fixing things.</p> <p>We understand that IT can be a barrier, and we proactively seek to make the complex feel simple.</p> <p>We make our best effort to understand the needs of others through reaching out and listening carefully.</p> | <p>We are intentional in all that we do; we are not passengers but drivers of our work.</p> <p>We are committed to the vision of the trust, of our academies, and of our team.</p> <p>We know that our work is hard, but we embrace the challenge with cheerful optimism and enjoy what we do.</p> <p>We are resilient and hardworking; nobody is too good to get his/her hands dirty.</p> |

Culture

We operate in a values-driven culture; our behaviours as individuals and as teams are reflective of the values we hold dear. We openly challenge each other when we believe that our values are being broken, and we actively seek to promote our values in all that we do.

Our Building Blocks For Success

CORE BUSINESS

Ensure that teams operate at a high level; delivering the day-to-day, proactively mitigating risk, and working towards a clear strategy of continuous improvement.

DEVELOPMENT

Effectively plan for, monitor, and deliver TGAT initiatives, projects and growth.

PARTNERSHIP

Ensure that central services are simple, cohesive and integrated to enable collaboration across all aspects of our work.

How We Measure Success

We measure ourselves on **school outcomes**, **stakeholder feedback**, and **honest self-assessment**.